

Field Service Technician (m/f)

HEUFT USA, Inc. based in Downers Grove, Illinois is looking for experienced electronic Field Service Technicians. HEUFT USA, Inc. is a division of HEUFT SYSTEMTECHNIK GMBH (www.heuft.com), the worldwide leader in package inspection technology. Due to our rapid growth, we are adding to our North American service team!

RESPONSIBILITIES include:

- Installation and troubleshooting of HEUFT equipment per standard company procedures. Provide support in the operation and performance of equipment and system acceptance testing following installation. Supervise installation and commissioning services.
- Provide technical support to customers over the phone and in the field to troubleshoot technical problems in the operation of equipment.
- Provide formal classroom training to all levels of plant personnel as well as informal on the job training. May assist with training of newly hired Field Service Technicians.

Candidate must meet the following minimum REQUIREMENTS to be considered:

- Two year college degree (or equivalent vocational/military training in electronics).
- Must have two+ years of field service experience.
- Must have excellent communication and troubleshooting skills.
- Must have strong computer skills including networking, operating system familiarity, MS Office (Word, Excel, Outlook and PowerPoint) and SQL.
- Strong presentation and formal classroom training capabilities - this is about 50% of the position.
- Good knowledge of electronics and moderate mechanical aptitude.
- Ability to lift up to 75 pounds.
- "Road-warrior" traveler; willing to travel on short notice, work (paid) overtime to include some weekends, and the ability to travel nationwide overnight. Anticipate up to 70% travel.

HEUFT USA offers a competitive compensation package based on experience. Benefits include a 401(k) Safe Harbor Plan, health insurance and company sponsored dental, short & long term disability and life insurance. EOE. HEUFT USA does not provide relocation assistance.

Please send resume to
edi.e.gilich@heuft.com.

No phone calls or recruiters please.